	TED STATES PATENT AND TRADEMARK OFFICE			
APPLICANTS:	Venkatesh R. Iyer et al.			
APPLICATION NO.:	10/039,111			
FILING DATE:	January 4, 2002			
TITLE:	System and Method for Determining Real-Time Application Verb			
	Response Times			
EXAMINER:	Jeffrey R. Swearingen			
GROUP ART UNIT:	2145			
ATTY. DKT. NO.:	24523-09627			
I hereby certify that this correspor	ERTIFICATE OF ELECTRONIC (EFS-WEB) TRANSMISSION Indence is being transmitted via the Office electronic filing system in accordance with 37 C.F.R. the Zone of the United States on the local date shown below. By: /Nikhil lyengar/			
P.O. BOX 1450 ALEXANDRIA, VA 22313-1450 SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT				
SIR:	Under 37 CFR §§ 1.56 and 1.97-98			
•	ovisions of 37 CFR §§ 1.56 and 1.97-98, enclosed herewith is modified references for consideration by the Examiner.			

This Information Disclosure Statement is being filed:

	within three months of the filing date of the application, or date of entry
	into the national stage of an international application, or before the mailing
	date of a first office action on the merits, whichever event last occurred;
	before the mailing of a first official action after the filing of a request for
	continued examination (RCE) under 37 CFR § 1.114;
\boxtimes	after three months of the filing date of this national application or the date
	of entry of the national stage in an international application, or after the

	mailin	g date o	of the first official action on the merits, whichever event last			
	occurr	curred, but before the mailing date of the first to occur of either: (1) a				
	final a	ction un	nder 37 CFR §1.113; or (2) an action that otherwise closes			
	prosec	ution in	the application, and:			
		attach	ned hereto is the fee set forth under 37 CFR §1.17(p) for			
			submission of this Information Disclosure Statement under 37			
		CFR.	§ 1.97(c); OR			
•			cant certifies pursuant to 37 CFR § 1.97(e) that:			
			each item of information contained in this Information			
			Disclosure Statement was first cited in a communication			
			from a foreign patent office in a counterpart foreign			
			application not more than three months prior to the filing of			
			this Statement; OR			
			no item of information contained in this Information			
			Disclosure Statement was cited in a communication from a			
			foreign patent office in a counterpart foreign application			
			and, to the knowledge of the person signing this			
			certification after making reasonable inquiry, no item of			
			information contained in this Statement was known to any			
			individual designated under 37 CFR § 1.56(c) more than			
			three months prior to the filing of this Statement;			
	on or	before 1	the payment of the issue fee but after the mailing date of the			
	first to	o occur	of either: (1) a final action under 37 CFR § 1.113; (2) a			
	notice	of allo	wance under 37 CFR § 1.311; or (3) an action that otherwise			
	closes	prosec	eution in the application, and:			
		Appli	cant certifies pursuant to 37 CFR. § 1.97(e) that:			
			each item of information contained in this Information			
			Disclosure Statement was cited in a communication from a			
			foreign patent office in a counterpart foreign application			
			not more than three months prior to the filing of this			
			Statement;			
			no item of information contained in this Information			
			Disclosure Statement was cited in a communication from a			
			foreign patent office in a counterpart foreign application			
			and, to the knowledge of the person signing this			
			certification after making reasonable inquiry, no item of			

				information contained in this Statement was known to any			
				individual designated under 37 CFR § 1.56(c) more than			
				three months prior to the filing of this Statement; AND			
				attached hereto is the fee set forth under 37 CFR §1.17(p) for			
				submission of this Information Disclosure Statement under 37			
				CFR.§ 1.97(d); OR			
		П	after th	he payment of the issue fee. Applicant requests that the information			
		ш		ned in this Information Disclosure Statement be placed in the file			
				ding to 37 CFR § 1.97(i), although the information may not be			
57		T 1		dered by the USPTO.			
\boxtimes				copy of each listed reference that may be material to the			
	_			of this application, and for which there may be a duty to disclose.			
		-	_	ion relies, under 35 U.S.C. § 120, on the earlier filing date of prior			
		application No, filed on, and the references cited therein are					
		hereby	referen	nced, but are not required to be provided in this application under 37			
		CFR § 1.98(d).					
	\boxtimes	Copies	s of any	foreign patent documents and non-patent literature cited herein are			
		enclosed.					
		Each i	tem of i	information contained in this Information Disclosure Statement was			
		cited in	n a com	nmunication from a foreign patent office in a counterpart application,			
		and the	e comm	nunication was not received by any individual designated in 37 CFR			
		§ 1.56(c) more than thirty days prior to the filing of this Information Disclosure					
		Statement. 37 CFR § 1.704(d).					
Consid		Applicant submits that no fee is required for the consideration of this Information					
		Disclosure Statement.					
		deration of the listed references and favorable action are solicited.					
	Consic	Clation	or the r	Respectfully submitted,			
				VENKATESH R. IYER ET AL.			
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Dated:	<u>Apri</u>	1 10, 20	<u>08</u>	By: /Nikhil Iyengar/ Nikhil Iyengar, Reg. No.: 60,910			
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